



# RACAA/RACSA Meeting

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# Agenda

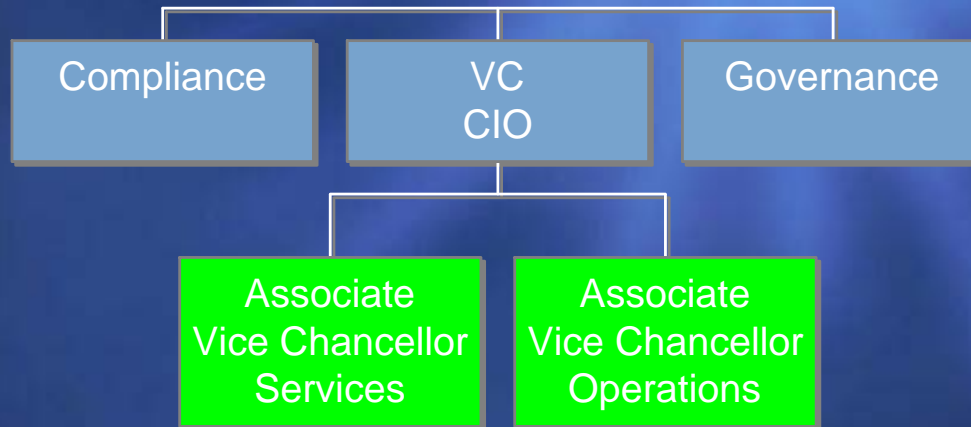
- OIIT Organization
  - Assessment
  - Reorganization
- Major Systems Update
  - Data Warehouse
  - Instructional Technology
  - Banner
  - PeopleSoft
- OIIT Strategic Goals

# Organizational Assessment

- Is properly aligned with customer needs
- Delivers a high-quality, value-added service
- Has available a set of metrics to measure service
- Has a better governance process for decision-making
- Possesses a foundation for planning efforts

# Reorganization

## Functional Organizational Chart



# Reorganization

- Action Steps
  - Positions
    - 2 Sr. Management
    - Information Security
    - Executive Directors
    - For USO Divisions
  - Services Catalog

# Major Systems

## Data Warehouse

- ADM workshop held end of June with 7 institutions
- Successful data certification of official reports between legacy systems and ADM
- Data quality better in ADM than legacy for some subsets of data
- No show stoppers identified
- Communication of known issues will be distributed to all institutions
- ADM will be the system of record for summer reporting and for subsequent terms

# Major Systems

## Data Warehouse

- Data Marts
  - Academic
  - Financials
  - HR

## Metrics

- Creating Academic Data Mart that will remove two legacy databases, improve data quality, enhance reporting, and reduce processing time.
- Enhanced Financials Data Mart with detail to support new periodic campus budget reporting requirements
- Improved performance for Human Resources Data Mart cutting submission times in half on average and by one third for larger institutions.



# Major Systems

## Instructional Technology Metrics

- Vista
- eCore
- Collaboratives
- Learning Object Repository
- GeorgiaONmyLINE

- 160K students served with 97.1% uptime
- eCore registrations up 13%
- WebMBA and European Union collaboratives enrollment capped. WebBSIT up 33%.
- LOR up from 101 to 300 objects. More to be added with SREB SCORE project.
- GOML RFP release, Searchable Catalog, MEd Franchises, Six Sigma application

# Major Systems

## Banner

- GaBEST Model
- Student System Consolidation

## Metrics

- Upgrade to V 7.X completed on time and on budget
- Additional modules under consideration - DegreeWorks, Enrollment Management
- Six campuses supported. Adding four more this year.

# Major Systems

## Oracle/PeopleSoft

- Human Resources and Payroll
- Financials

## Metrics

- 32 sites served
- Adjustments to MFE
- New self-service functionality in HRMS
- Financials Upgrade and self-service, Payment and eProcurement

# Goals: Internal Strategic

Title	Goal	Outcome	Metric
Continue with reorganization of OIIT	Complete majority of changes in structure by December 31, 2007	Most major areas of OIIT management will be realigned.	Metrics will be developed to determine effectiveness of new structures. These metrics will be used to make further changes going forward.
Planning Update	Update IIT Strategic Plan – <i>Learning Without Limits</i> and couple this with a financial plan for System IIT services	Update strategic plan to ensure alignment with new System strategic plan and other System imperatives.	Will be used as a component in priority decisions and in the budget development process.
Enterprise Architecture Review	To realign enterprise architecture to meet new goals and directions set by the planning process.	Technology stack for the System will be modified to produce improvements in service at lower cost.	As new approaches are implemented, metrics will be collected on performance and cost. These new approaches will be needed to effectively address new opportunities created by action plans coming from the new System Strategic Plan and from the Presidential Projects.

*QUESTIONS?*