

Resolved: Known Issue - KI9.2-161_GL: Large Number of Errors Upon Submission of TIGA Vendor Payment Report

UPDATED: November 7, 2022

STATUS: Resolved

RESOLUTION: No update to the program is necessary as this issue will not occur for subsequent fiscal years.

NAVIGATION: BOR Menus > BOR General Ledger > BOR GL Interfaces > DOAA Reporting > TIGA Vendor Obligation/Payment > Create Obligation/Payment File

ISSUE: When submitting the TIGA Vendor Payment report to the DOAA site, users were receiving an unusually large number of errors. This was primarily due to the SHARE vendor conversion. The TIGA Vendor Payment program was creating extraneous rows for a supplier with multiple names, which would be common when an institution was converted to SHARE vendors within the past year. For example, if payments were made to an institution specific supplier with the name of “Georgia Power” in the first half of the year, and after conversion, additional payments were made to this same vendor, with a name of “Georgia Power, Inc.”, the program would create two separate lines, and both lines would be flagged as a duplicate

ORIGINALLY POSTED: October 10, 2022

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the [ITS Customer Services website](#).

